

## Transcript for Partners in care, in their own words

[MUSIC]

Text, Partners in care, in their own words. Logos for Quality Improvement Organizations. Sharing knowledge, improving health care. Center for Medicare and Medicaid Services. And TMF, Quality Innovation Network.

Quote, I have collaborated with several of the TMF team members for over 4 years to bring together post-acute providers of the Marble Falls community to share best practices on a wide variety of topics, including COVID-19. Kimberly Jungkind, MPH, MBA, BSN, RN, LSSYB, CCM, manager, Comprehensive Care Management, Volunteers and Good Friends, Baylor Scott and White, Marble Falls, Texas. Quote, Members of the TMV team have made great strides in supporting the Marble Falls clinical community leaders through providing education, sharing a wealth of TMF resources and data, collaborating on a gap analysis that resulted in a poster presentation and providing specific quality improvement consultations to improve health care quality. Quote, the ability to focus on the needs of the community in a group setting helped bring separate groups together to overcome barriers that a single entity may not have been able to impact. Edward Gilbertson, manager of the MIH Mobile Integrated Healthcare Community Paramedicine Department at Metropolitan EMS paramedic service in Little Rock. Quote, TMF organized a tele meeting between the acute area hospitals in the El Paso area and the post-acute care organization within the community. They continued with this meeting weekly.